



## MegaView Science Co., Ltd.

No. 656-2, Fuya Rd., Taichung 40762, TAIWAN

Tel: +886-4-2462-2586 Fax: +886-4-2462-2587

<http://BugDorm.com> <http://MegaView.com.tw>

Emails: [bugdorms@megaview.com.tw](mailto:bugdorms@megaview.com.tw) [bugdorms@bugdorm.com](mailto:bugdorms@bugdorm.com)

### TERMS & CONDITIONS

24 June 2011, Rev. 14

#### DEFINITIONS

In these terms and conditions, "we", "our", "us", and "MegaView" refer to MegaView Science Co., Ltd. "You" and "your" refer to the buyer. "BugDorm" is a trademark of MegaView. "BugDorm Store" is an online shopping store of MegaView.

#### PRICING & AVAILABILITY

Our product prices include charges only to MegaView's premises in Taiwan. Pricing (including shipping, handling, and surcharges) and product availability are effective for one week from quotation date, unless stated otherwise.

**NOTE** MegaView's prices do not include duties and taxes. Orders shipped outside of Taiwan may be subject to import charges (including duties, taxes, surcharges, and fines) levied by the government of destination country. MegaView cannot predict or control these charges. **All import charges are borne by the buyer or recipient.** If you are entitled to an exemption of these charges, please provide relevant documents when ordering. See "Customs, Duties, and Taxes" section for detailed information.

#### ORDERING

You can order online via the BugDorm Store or by contacting MegaView directly.

- Ordering Online via the BugDorm Store

Please visit the BugDorm Store at <http://BugDorm.com>

- Ordering Directly from MegaView

Contact MegaView by email (preferred method), fax, or postal mail. Specify product names, quantity, payment method, shipping method, and addresses for shipping and billing. We will then send you a quote for desired items plus shipping charges based on weight and destination. Quotation request forms can be downloaded at <http://MegaView.com.tw/download/QuoReqFormMV.pdf>

#### PAYMENT

MegaView requires advance payment. The only exceptions are purchase orders from governmental and academic institutions. Payment can be made by credit card via PayPal, direct credit card payment, bank transfer, and checks.

- Credit Card via PayPal (online orders only)

If you check out online and select "Credit Card via PayPal" as the payment method, BugDorm Store will forward your ordering information to PayPal's secured website (<https://www.paypal.com>). PayPal will then take over and walk you through payment procedures. BugDorm Store keeps no record of credit card information if you pay online via PayPal.

PayPal may reject valid credit cards for various reasons. PayPal does not usually give details for ways to resolve the problem. If you encounter problems with PayPal, please pay by bank transfer or checks, or contact MegaView to proceed with direct credit card payment.

**NOTE** You do not need a PayPal account to make credit card payments via PayPal. Transactions will appear on your credit card statement as "PayPal \*BUGDORM".

■ Direct Credit Card Payment (direct orders to MegaView only)

We accept MasterCard and VISA Card. Please email or fax following required information. This information will be discarded once the credit card is billed successfully:

- 1) Card Type (Master or VISA)
- 2) Card Number
- 3) Card Expiration Date
- 4) Card Holder Name
- 5) Card Issuing Bank
- 6) Card Security Code (last 3 digits inside the signature box of MasterCard and VISA Card)

**NOTE** When your credit card is billed directly by MegaView, there may be difference between the invoice amount and the charge shown on your credit card statement. This is because: 1) the invoice amount is translated into New Taiwan Dollars (NTD). Fluctuations in currencies may cause discrepancies when this NTD charge is converted back to the currency used by your credit card issuer. 2) Your credit card issuer may charge an international transaction fee. This transaction fee varies with bank, but is normally 1-2% of the invoice amount. If recorded payment must exactly match the invoice, please pay via PayPal or by bank transfer or checks. Alternatively, you can ask us to reissue the invoice with charges adjusted to match your credit card statement.

■ Bank Transfer

Bank transfer is accepted in US dollars only. You will need the following information to wire funds:

Bank Name: Mega International Commercial Bank, North Taichung Branch  
Bank Address: No. 80-8, Sec. 2, Taichung Kang Rd.  
Taichung City 40756  
TAIWAN  
Tel: +886-4-2311-5119  
Fax: +886-4-2311-8743  
SWIFT Code: ICBCTWTP037  
Account Number: 037 5300 1693  
Account Name: MegaView Science Co., Ltd.

**NOTE** A US\$30 surcharge will be added to any order with total product value <US\$600 to cover fees charged by intermediary banks. On the remittance form, please include our quote or invoice number to help us process your order efficiently.

■ Checks

Personal and cashier's checks and money orders are accepted in US dollars only. Make checks and money orders payable to MegaView Science Co., Ltd. Send checks by registered mail to:

MegaView Science Co., Ltd.  
Attn: (*Quotation or Invoice Number*)  
No. 656-2, Fuya Rd., Taichung 40762  
TAIWAN  
Tel: +886-4-2462-2586

**NOTE** A US\$30 surcharge will be added to all orders to cover handling and bank fees. On the check or money order, please include our quote or invoice number to help us process your order efficiently.

■ Delayed Payment (governmental and academic institutions only)






If you wish to pay after receiving the goods, please request a proforma invoice from us. When you receive this proforma invoice, email (preferred method) or fax your purchase order to us. On this purchase order, the payment schedule must be clearly indicated, or MegaView assumes payment will be made on receipt of invoice. Shipment will be arranged immediately after receipt of purchase order if all desired items are sufficient in stock.

**NOTE** A 2% or minimum of US\$30 surcharge will be added to all orders to cover handling and bank fees.

## SHIPPING

**NOTE** MegaView's premises are located in Taiwan. When ordering from MegaView, the buyer is liable to assure that the product can be legally imported to the destination country. The recipient of the shipment is considered an importer and must comply with all laws and regulations of the importing country. **MegaView assumes no responsibility for Customs-related obstacles.** See also "Customs, Duties, and Taxes" section for more information.

To ensure delivery, clearly specify recipient name, street address, city, postal code, country, and phone number. We will mark each shipment with information as supplied. The five shipping options are FedEx, UPS, Express Mail Service (EMS), Air Parcel, and Surface Air-lifted Parcel (SAL).

- FedEx Worldwide Service   
Estimated transit time: 3-5 business days
- UPS Worldwide Service   
Estimated transit time: 3-5 business days
- Express Mail Service   
Estimated transit time: 5-7 business days
- Postal Air Parcel   
Estimated transit time: 7-14 business days
- Postal Surface Air-lifted Parcel   
Estimated transit time: usually 14-21 business days, up to 2 months in rare cases

Package tracking for postal air parcels and SAL is slow. We recommend orders with a time constraint be shipped by FedEx, UPS, or EMS. FedEx and UPS do not accept P.O. boxes. Please specify physical addresses to ensure prompt delivery.

Most orders are shipped within three business days (excluding weekends and holidays) after receiving payment. Since postal regulations on package weights and sizes vary with country, orders to be shipped by EMS, air parcels, and SAL may be packed into several boxes and shipped separately. These boxes may not arrive at the same time. Delivery by any method may be delayed for Customs clearance. If the package has not arrived within one week after the delivery due date, please contact us. We will then initiate an investigation.

## CANCELLATION, REJECTION, RETURN, AND REFUND

All orders can be canceled and refunded before the carrier picks up the package. Orders canceled after the package has left MegaView's premises in Taiwan are considered the buyer has rejected shipment. MegaView has full authority to dispose of rejected shipments, including the decision to discard them or have them returned to MegaView.

MegaView allows most products to be returned for a refund as long as MegaView has not discontinued sale of the item and as long as the item is unopened. Claims for refunds should be made within two weeks of receiving the item. See online product description for refund ineligibility.

**NOTE** All returns, including shipments rejected for any reason, are subject to a restocking fee (20% of the value of returned products). Shipping costs, handling fees, surcharges, and import charges are not refundable. Buyers are also responsible for any fees levied as the return package enters Taiwan.

When you need to return a product to us, please request a Return Merchandise Authorization (RMA) number from us and send the item, at your cost, to the following address:

MegaView Science Co., Ltd.  
Attn: (RMA Number)  
No. 656-2, Fuya Rd., Taichung 40762  
TAIWAN  
Tel: +886-4-2462-2586

You will be notified as soon as your return is received and inspected. You can expect the refund to be credited via your original payment method in one week after the return shipment arrives. Actual turnaround time for refunds, however, depends on policies of banking institutions making the funds available to you.

## WARRANTY

All shipments are packed to ensure safe transport under ordinary handling. MegaView is not liable for loss, damage, or delay caused by events it cannot control. These include but are not limited to acts of God, weather, acts of public enemies, war, strikes, civil commotion, or acts of public authorities.

Please carefully check products as soon as you receive the shipment. If, on arrival, parts are missing or the goods are defective, do not return them to us. Instead, inform us of the problems (provide pictures of the evidence if possible) and send us proof of purchase (invoice or corresponding communication) within two weeks of receiving the goods. At our cost, we will send you replacement parts via postal Surface Air-lifted Parcel (estimated transit time: 14-21 business days) unless agreed otherwise.

**NOTE** Our products are not meant for applications not specified in product documentation. Our offer to free replacement of missing parts and defective goods applies only to the original buyer from MegaView and is not transferable.

## CUSTOMS, DUTIES, AND TAXES

All shipments crossing international borders are subject to import charges (including duties, taxes, and fines) imposed by the government of destination country. Import charges may also include surcharges collected by the carrier and regulatory agencies in their efforts to complete Customs clearance on behalf of the recipient. The buyer or recipient is accountable for all import charges and may be required to pay these fees prior to receiving the shipment.

**NOTE** MegaView cannot estimate or influence import charges. To avoid these charges, please email or fax applicable exempt certificates or other supporting documents when ordering. **These certificates, however, do not guarantee exemption from import charges.** Please check with your local Customs office or tax authority for exempt eligibility.

Some countries demand payment of certain duties and taxes before Customs release. In this case, a courier may expedite delivery by advancing necessary payment on your behalf. For example, if your order is shipped by FedEx or UPS, the recipient may not be required to pay import charges upon delivery. Depending on your agreement with the courier, your obligation may be delayed until you receive an invoice for these advanced fees.

### ■ Common Import Charges

Import charges are assessed based on the information provided on the commercial invoice and other relevant documents. These charges may include:

#### ➤ Duties

Duties are assessed by Customs officials and are applied according to the Harmonized System code (HS code) maintained by the World Customs Organization. Many countries assess duties on the "CIF value" (Cost of goods, Insurance, and Freight) of the shipment.

#### ➤ Value Added Tax (VAT)

VAT is normally assessed by Customs officials on the "duty paid value" of the shipment (i.e. CIF value plus duties). In some countries, including Australia, New Zealand, and Canada, this tax is known as Goods and Services Tax (GST).

#### ➤ Merchandise Processing Fee (MPF)

MPF is a surcharge collected by the U.S. Customs for all formal entries from non-NAFTA (North American Free Trade Agreement) countries. As of 24 June 2011, it is:

0.21% of Entered Value of the Merchandise  
Minimum: US\$25 per Customs Entry  
Maximum: US\$485 per Customs Entry

#### ➤ Ancillary Service Fee

Ancillary service fee is a surcharge rebilled by the carrier when a Customs broker charges them for additional processing.

➤ Advancement Fee

Advancement fee is a surcharge collected by the courier (e.g. FedEx or UPS) when they are required to advance payments (including duties, taxes, and MPF) on behalf of the recipient so Customs will release the shipment. Depending on destination country, this advancement fee is based on a flat rate or a small percentage of the total amount advanced. For example, as of 24 June 2011, FedEx assesses this advancement fee on shipments entering the U.S.:

2% of Advanced Duties, Taxes & MPF  
Minimum: US\$5.5

- Examples of Import Charge Calculation  
(duty & tax rates and formulas may not be accurate)

<b>Inbound to the U.S. via FedEx</b>	<b>Unit: U.S. Dollars</b>
<b>Cost of Goods</b>	<b>2,800.00</b>
Duty Charge (5.3%)	148.40
Merchandise Processing Fee	25.00
Advancement Fee	5.50
<b>Insurance &amp; Freight Charge</b>	<b>200.00</b>
<b>Total Landed Price</b>	<b>3,178.90</b>

Total import charge is roughly 6% of the CIF value

<b>Inbound to Canada via FedEx</b>	<b>Unit: U.S. Dollars</b>
<b>Cost of Goods</b>	<b>2,800.00</b>
Duty Charge (5.3%)	148.40
Duty Paid Value	2,948.40
GST (5%)	147.42
<b>Total Duty and Tax</b>	<b>295.82</b>
Advancement Fee	5.92
<b>Insurance &amp; Freight Charge</b>	<b>200.00</b>
<b>Total Landed Price</b>	<b>3,301.74</b>

Total import charge is roughly 10% of the CIF value

<b>Inbound to Europe via FedEx</b>	<b>Unit: U.S. Dollars</b>
<b>Cost of Goods</b>	<b>2,800.00</b>
<b>Insurance &amp; Freight Charge</b>	<b>200.00</b>
<b>Total CIF Value</b>	<b>3,000.00</b>
Duty Charge (5.3%)	148.40
<b>Total CIF Value &amp; Duty</b>	<b>3,148.40</b>
VAT Charge (18%)	566.71
<b>Total Landed Price</b>	<b>3,715.11</b>

Total import charge is roughly 24% of the CIF value

**NOTE** MegaView's products are commonly classified by U.S. Customs as "Other Articles of Plastic", which has an HS code of 3926.90.9980 and a duty rate of 5.3%. HS code classification may change with time. Actual duty and tax rates also vary with country and region. Please consult local customhouse or tax authority for information specific to your condition.